

CT Lashes - Returns

Return policy – 14 days to return

CT Lashes offers the possibility to return an article within 14 days after buying it.

Products that are damaged, used and/or no longer in their original packaging do not qualify for restitution.

Exceptions

The following products do not qualify to being returned:

- Products that are damaged;
- Products that have been used;
- Products that are no longer in their original packaging.

Do you have questions regarding the possibilities of returning an article?

Please contact us on info@ct-lashes.com

Procedure of returning articles

Do you wish to return an article? In this case we would like to ask you to stick to the following procedure, this way we can handle your return as quick and efficiently as possible.

1. Notify CT Lashes via info@ct-lashes.com
2. You will receive a returns form which you will need to fill out. Alternatively you may download the returns form from our website
3. Return the article to CT Lashes. Please note that the shipping costs will be for your own account
4. After receiving the article, CT Lashes will send you a confirmation of this.

Depending on your wishes, we will change the article for another article or we will deposit the amount of your order on your account within 5 days after receiving the article from you.